Parent Feedback Review





Dear Parents,

Over the past two weeks, we have asked for your feedback on how effectively we are providing remote learning and also to support our recent Ofsted visit. We value your feedback and have picked out a few key questions to share the responses and hopefully how we can improve within that area.

If you would like to discuss any of the content of this letter in more detail, please email the school at hello@bugleschool.org.uk and arrange a meeting over the phone with a member of the schools senior leadership team.

Remote Learning Feedback:

Overall, the parents in the school feel that our online offer has improved during this lockdown. Many of you agree that we are **setting the correct amount** of work, that you **value the feedback** our teachers are giving and **appreciate the hard work** our teachers are putting in. However, you have told us the following:

- There have been challenges, especially with Google Classroom, at submitting the work.
- Sometimes the tasks aren't clear enough.
- It is challenging supporting the home learning of children in multiple year groups.
- The amount of work set can sometimes take a long-time causing frustration for the child and the parent.
- A lot of the work requires the children to spend long periods of time in front of a screen.

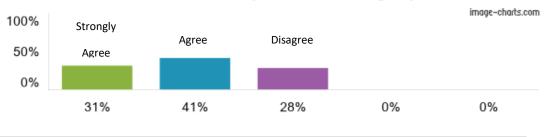
What are we doing about it?

- -If you are having trouble logging in, submitting work or just using Google Classroom we have 2 fantastic staff who will complete a FaceTime call to talk you through how to log in and support you in submitting work.
- -We are asking our teachers to make the instructions clear and to use a video to model clearly what they expect the child to produce.
- -We understand the challenges of having multiple children in different year groups and them spending a lot of time in front of a screen. Therefore, we have weekly Wellness days where families can complete non-screen-based activities together and then meet their teacher at the end of the day for a live feedback session!
- We understand that activities take longer for some parents than others. Complete as much work as you can throughout the day. We keep a log of the work completed by children so that when they return to school, we can support them within their education!

Thank you for all of your hard work over the past 6 weeks. It really has been a community effort. We value your feedback and want to use it to make Bugle School a better place to be.

Part 1 – Ofsted Feedback questionnaire:

5. The school makes me aware of what my child will learn during the year.

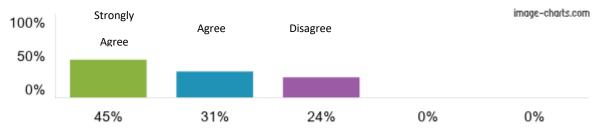


28% of respondents do not feel that we make you aware of what your child is learning throughout the year.

Key Actions:

- To try and save on printing and paper costs we have started to use our website to share key materials with parents. On the children's class pages are the key learning covered each half term (https://www.bugleschool.org.uk/web/classes)
- In future we will email these to parents at the start of each term. We will also continue to have 2 parent's meetings and a school report a year to discuss your child's progress.
- You can find out all about our wider curriculum here:
 https://www.bugleschool.org.uk/web/curriculum/372795 This will tell you all about what we aim to achieve and what your child will learn in each subject.

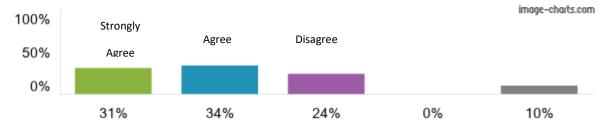
10. The school lets me know how my child is doing.



24% of you disagree that we let you know how well your child is doing.

- As a staff we have acknowledged that we are quick to tell you when things are going well, or a child's behaviour is below the standard we expect. But we must do more to:
 - -Celebrate your child's successes, share excellent learning, inform you of when your child has made progress.
- We will review the way we feedback to you at parents evening and ensure that the content focuses on the progress of the child, as well as the targets for improvement.
- We are trying to use our social media presence to improve our ability to share and communicate with you.

13. The school supports my child's wider personal development.



24% of you agree that we support your child's wider development.

We agree that there is more that we can do to support your child's development and we have made this central to our new school curriculum. We have placed developing the child at the heart of what we do. This is why we are investing time and money into the following:

- -Providing a club for every class (post COVID). These might be sporting, Art or Music.
- -Giving opportunities for children to learn an instrument both in class and individually.
- -Every child will attend Forest School sessions, every year!
- -Opportunities to visit London or attend an adventure camp.

For more about our wider school offer go to this web page and scroll down to our Bugle 'Life Experiences' offer!

https://www.bugleschool.org.uk/web/curriculum/372795